Knowledge Management Complete Certification Kit - Core Series for IT

Ivanka Menken

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Knowledge Management Complete Certification Kit - Core Series for IT Ivanka Menken Discover the latest business management method known as Knowledge Management. Examine a range of strategies and practices used in an organization to identify, create, represent, distribute, and enable adoption of insights and experiences. Become a valued member of your organization by learning the benefits and advantages of implementing Knowledge Management processes into your department.

This certification validates that you know specific methods, models, and/or tools. This is essential to professionals in order to be updated on the latest multimedia trends, and to add to their Knowledge Management strategy toolbox.

The industry is facing a bold, new world with the amazing developments of Knowledge Management, and the challenges and the opportunities this presents are unprecedented. The Knowledge Management Complete Certification Kit serves as a complete introductory guide for anyone looking to grasp a better understanding of Knowledge Management concepts and their practical application in any environment.

The Art of Service's introductory Knowledge Management training and certification helps IT practitioners develop the skills that are crucial, as businesses embark on this massive transformation. It provides an industry credential for IT professionals to help them transform into the world of Knowledge Management.

This training and certification enables you to move both the industry and business forward, and to quickly take advantage of the benefits that Knowledge Management applications present.

Take the next step: Get Certified!

The Art of Service IT Service Management programs are the #1 certification programs in the information management industry. Being proven means investing in yourself and formally validating your knowledge, skills, and expertise by the industry's most comprehensive learning and certification program. The Knowledge Management Complete Certification Kit course prepares you for Knowledge Management Certification.

Why register?

- Easy and affordable.

- Learning about Knowledge Management technologies has never been more affordable.

- Latest industry trends explained.

- Acquire valuable skills and get updated about the industry's latest trends right here. Today.

- Learn from the Experts. The Art of Service offers education about Knowledge Management and 300 other technologies by the industry's best.

- Learn at your own pace. Find everything right here, when you need it, and from wherever you are.

What will you learn?

- Learn the important concepts, tools, and uses of Knowledge Management.

- Learn about the benefits of implementing Knowledge Management strategies, practices, and processes in your work place.

- Examine the Knowledge Market.

- Review Knowledge Management Software.

- Explore the tricks of the trade when it comes to Knowledge Management techniques.

Course Outline

The topics covered in this course are:

- Introduction to Knowledge Management

- Knowledge Organization

- Knowledge Market

- Knowledge Management Concepts

- Knowledge Management Software

- Implementing Knowledge Management

Contact Hours:

The recommended minimum contact hours to pass the certification test is 18 hours.

Delivery:

The program combines presentations supported by trainer audio. Each module is followed by quizzes and exercises (marking scheme provided) to test your knowledge and competency, and to enhance understanding of the key concepts. A certificate is awarded to your successful passing of the final exam (80% pass requirement) and completion of the course. This is an eLearning Program. Your access details to the eLearning course are in the book.

Program Materials:

- Multimedia presentations

- Downloadable resources (PDF documents)

- End of module review questions to assess your content knowledge

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